



COMMUNITY
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Spring 2014

www.dfwhcfoundation.org

Foundation to host
**Educating the
Next C.L.A.S.**

July 30

Minority Health

Cultural Diversity

Linguistically Appropriate



ALSO:

Nominees and recipients
Employee of the
Year Luncheon



Kristin Jenkins

JD, FACHE

President, DFWHC Foundation
Senior Vice President, DFWHC



How to contact us

972-717-4279

info@dfwhcfoundation.org

Celebrating hospital employees

We would like to thank all of our sponsors, participating hospitals and nominees for their support and spirited celebration of the Dallas-Fort Worth Hospital Council Foundation's (DFWHC Foundation) April 22 **Employee of the Year Luncheon**, "Great Employees Bring Magic to Healthcare." You made the day special for everyone involved and we appreciate your enthusiasm and love of patients. It was an inspiring day.

This was the 18th year that we celebrated our rich and varied North Texas hospital workforce. Not a year goes by where a speech from at least one of the recipients brings a tear to my eye. I am proud to support an event that promotes the recognition and ultimately retention of our crucial hospital employees. I must also offer my thanks to the DFWHC Foundation's Workforce Center and its Director **Sally Williams**, who tirelessly worked many months in preparation for this event.

This luncheon would not be possible without the efforts of the 2014 Event Committee. These representatives volunteered their time to select the theme, location and speaker during multiple meetings. Members included **Nathan Stoutimore**, Baylor Scott & White Health Care System; **Jean Mercer**, Children's Medical Center Dallas; **Charlotte Morris**, HCA North Texas Division; **Tiffany Pratt**, JPS Health Network; **Regena Andrews**, Methodist Dallas Medical Center; **Tammy Tucker-Salmond**, Parkland Health & Hospital System; **Stephanie Talley**, Tenet's Centennial Medical Center; **Leanna Nalley**, Texas Health Harris Methodist Hospital Southwest Fort Worth; **Joni Kay**, UT Southwestern University Hospitals; **Deann Mitchell**, Tarrant County Community College; and **Cathy Henesey**, DFWHHRA. Thank you one and all.

Many of you have requested pictures from the event. Downloads of all pictures can be found on our blog at <http://www.dfwhcfoundation.org/celebrating-our-hospital-employees>. Please do not hesitate to contact me at kjenkins@dfwhcfoundation.org if you have difficulties accessing these photos.

Finally, our sincere congratulations to the esteemed winners and nominees of 2014. Their photographs can be seen on the following pages. We hope to see all of you back next year as we honor this region's outstanding healthcare providers, supporters and friends. Have a great day. ■



www.dfwhcfoundation.org

Foundation Mission

To serve as a catalyst for continual improvement in community health and healthcare delivery through education, research, communication, collaboration and coordination.

Foundation Vision

Act as a trusted community resource to expand knowledge and develop new insight for the continuous improvement of health and healthcare.

Foundation Trustees

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UT Southwestern Medical Center

Harvey Fishero
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Dr. Ferdinand T. Velasco
Texas Health Resources

Aubrie Augustus
JPS Health Network

Educating the Next C.L.A.S. July 30

FOR INFORMATION,
please contact
CRYSTEE COOPER,
Director of Health
Services Research at the
DFWHC Foundation, at
ccooper@dfwhcfoundation.org.

Please save the date of July 30 when the Dallas-Fort Worth Hospital Council Foundation (DFWHC Foundation) hosts the educational event “**Educating the Next CLAS: Culturally and Linguistically Appropriate Services in Today’s Healthcare Environment.**” This special day-long event will take place in **UT Arlington’s Rio Grande Room** from 8:30 a.m. to 4:30 p.m.

This is a great opportunity to discuss ways to provide respectful quality healthcare responsive to the diverse needs of the community. The session will address the standards of the **U.S. Department of Health and Human Services Office of Minority Health for Culturally and Linguistically Appropriate Services (CLAS) in Health and Health Care.** It will also explore policies and best practices regarding workforce, language assistance, continuous improvement and accountability.

Studies show that minority Americans experience poorer than average outcomes. More than 30 percent of direct medical costs faced by African Americans, Hispanics and Asian Americans are due to health inequities—almost 60 billion each year. Research has shown that cultural competency can improve care for ethnic groups and reduce costs over the life of a patient.

Additional event details will soon follow. For information, please contact **Crystee Cooper**, director of health services research at the DFWHC Foundation, at ccooper@dfwhcfoundation.org. ■

EDUCATING THE NEXT CLAS: Culturally and Linguistically Appropriate Services in Today’s Healthcare Environment

JULY 30, 2014

8:00 a.m. to 4:30 p.m.

UT ARLINGTON - Rio Grande Room
701 W. Nedderman Drive, Arlington, TX 76019

Please join us for an opportunity to discuss ways to provide respectful quality healthcare responsive to the diverse needs of the community. We will address the standards of the U.S. Department of Health and Human Services Office of Minority Health for Culturally and Linguistically Appropriate Services (CLAS) in Health and Health Care. We will also explore policies and best practices regarding workforce, language assistance, continuous improvement and accountability.

FOR INFORMATION:
Crystee Cooper,
Director of Health Services Research,
Dallas-Fort Worth Hospital
Council Foundation,
ccooper@dfwhcfoundation.org.

Save the Date!



Great Employees
bring **MAGIC**
to Healthcare



David Hira (top left) opens the luncheon with a magic presentation that included an inspirational speech on his healthcare experience following a near-fatal accident; **Harvey Fishero** (middle left), Chair of the DFWHC Foundation Board and Co-Master of Ceremonies; Hira (lower left, l to r) performs a magic act with **Steve Love**, president/CEO of DFWHC, serving as assistant; **Kristin Jenkins** (top right, l to r), president of the DFWHC Foundation, and **Dani Decell**, CEO of HCA's Las Colinas Medical Center and Co-Master of Ceremonies; **Glenn Timmons** (middle right, third from left) of Children's Medical Center Dallas, celebrates with his family after receiving the Employee of the Year Award; **Lou and Synthia Pisz** (lower right) of Texas Health Harris Methodist Hospital Southwest Fort Worth, receive the Volunteer of the Year Award.

Photographs by Jerry McClure

Employee of the Year Luncheon honors area hospital workforce

A salute to the North Texas hospital workforce, the Dallas-Fort Worth Hospital Council Foundation's (DFWHC Foundation) Annual Employee of the Year Luncheon celebrated its 18th year on April 22 with the announcement of the 2014 recipients at Irving Convention Center. More than 700 attendees turned out to honor the 14 winners introduced from a pool of 50-plus area hospitals.

"We hope this luncheon can serve as a tool for hospitals to inspire great employees," said **Kristin Jenkins**, president of the DFWHC Foundation. "Our goal is to make a difference by helping to build morale in our hospitals, improve quality of care, quality of life and recognize the importance of each individual. Every nominee, the best of the best of North Texas, deserved to be recognized."

Recipients were:

REX MCRAE SCHOLARSHIP

- **Erik Sletten**, VA North Texas Health Care System/UT Arlington College of Nursing

NURSE PRECEPTOR AWARD

- **Milagros Cruz**, Registered Nurse, VA North Texas Health Care System

PHYSICIAN AWARD

- **Dr. Ignacio Nunez**, Texas Health Arlington Memorial Hospital

VOLUNTEER AWARD

- **Lou and Synthia Pisz**, Texas Health Harris Methodist Hospital Southwest Fort Worth

COMMUNITY SERVICE AWARD

- **Cameron Brown**, Staff Care Chaplain, Cook Children's Health Care System

CORPORATE SYSTEM AWARD

- **Dale Munday**, Graphics Center Specialist, Methodist Health System

SPECIAL RECOGNITION AWARDS

- **Al Sypniewski**, Registered Nurse, Baylor Medical Center at McKinney
- **Prabh Jit Batra**, Nurse Supervisor, Baylor Medical Center at Garland
- **Victor Vera**, Registered Nurse, Baylor Regional Medical Center at Grapevine
- **Latora Scott**, Heart Failure/Lung Disease, Baylor University Medical Center

EMPLOYEE OF THE YEAR AWARDS

- **Patti Wren**, Rehab Supervisor, Our Children's House at Baylor
- **Alpha Jalloh**, Sous Chef, HCA's Medical Center of Lewisville
- **Kathryn Davitt**, Child Life Specialist, Cook Children's Health Care System
- **Glenn Timmons**, Security Officer, Children's Medical Center Dallas

David Hira, illusionist and inspirational speaker, served as guest keynote speaker in honor of the 2014 theme "Great Employees bring Magic to Healthcare." **Daniela Decell**, CEO of HCA's Las Colinas Medical Center, and **Harvey Fishero**, chair of the DFWHC Foundation, served as masters of ceremonies. Board members of the **Dallas-Fort Worth Healthcare Human Resources Association** judged nominations behind closed doors on April 1, with the names of nominees and hospitals removed in advance. Names of the winners were a closely guarded secret until announcement of the awards at the luncheon. ■

**Great Employees
bring MAGIC
to Healthcare**

Recipients



Rex McRae Scholarship:
Erik Sletten, VA North Texas Health Care System, UT Arlington College of Nursing



Physician Award:
Dr. Ignacio Nunez, Texas Health Arlington Memorial Hospital



Community Service:
Cameron Brown, Staff Care Chaplain, Cook Children's Health Care System



System Employee Award:
Dale Munday, Graphics Center Specialist, Methodist Health System



Nurse Preceptor Award:
Milagros Cruz, Registered Nurse, VA North Texas Health Care System



Special Recognition:
Al Sypniewski, Registered Nurse, Baylor Medical Center at McKinney



Special Recognition:
Prabh Jit Batra, Nurse Supervisor, Baylor Medical Center at Garland



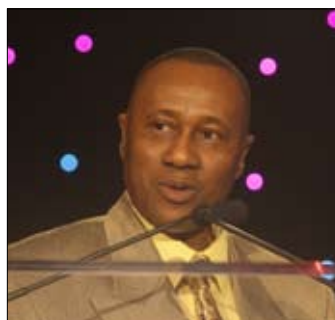
Special Recognition:
Victor Vera, Registered Nurse, Baylor Regional Medical Center at Grapevine



Special Recognition:
Latora Scott, Heart Failure/ Lung Disease, Baylor University Medical Center



Employee of the Year:
Patti Wren, Rehab Supervisor, Our Children's House at Baylor



Employee of the Year:
Alpha Jalloh, Sous Chef, HCA's Medical Center of Lewisville



Employee of the Year:
Kathryn Davitt, Child Life Specialist, Cook Children's Health Care System

Employee Nominees



Scott Lennox
Program Counselor
Baylor All Saints
Medical Center Fort Worth



Iwiller Hendrix
Supply Chain Management
Baylor Heart and
Vascular Hospital



Pam Green
Nurse Practitioner
Baylor Medical Center
at Carrollton



Denell Flores
Nurse Navigator
Baylor Medical Center
of Waxahachie



Tracy Lake
Guest Relations/Volunteers
The Heart Hospital
Baylor Plano



Charlesetta Malone
Food Service Lead
Dallas Medical Center



Mario Lacaba
Housekeeping Lead Tech
HCA's Denton Regional
Medical Center



Charlaïne Patterson
Director of Surgical Services
HCA's Las Colinas
Medical Center



Wendi Gracy
Surgical Services Meditech
HCA's Medical Center
of McKinney



Gailann White
Rehab Therapy Secretary
HCA's Medical Center
of Plano



April Lafon
Staff Nurse
HCA's North Hills
Hospital



Rana Lambdin
Staff Nurse Cardiac Rehab
HCA's Plaza Medical Center
of Fort Worth



Lesia Stowers
Diabetic Management Program
Coordinator/Educator
Hunt Regional Medical Center



John Hendrix
Senior Psych Tech
JPS Health Network



Gualberto Carrion
Registered Nurse
Methodist Charlton
Medical Center



Amanda Pena
EMS/SANE Coordinator
Methodist Dallas
Medical Center



GeTonya Dickerson
Nursing Clinical Coordinator
Methodist Mansfield
Medical Center



Darrell Jackson
Registered Nurse
Methodist Richardson
Medical Center



Kristin Alvarez
Sr. Clinical Pharmacy Specialist
Parkland Health &
Hospital System



Joan Williams
Case Manager
Tenet's Centennial
Medical Center

Employee Nominees



Debbie Beerley
Nursing Supervisor
Tenet's Doctors Hospital at
White Rock Lake



Julie Milam
Registered Nurse
Tenet's Lake Pointe
Health Network



Robbie Trussell
Pharmacist System Specialist
Texas Health Resources
Headquarters



Nancy O'Steen
Clinical Nurse Educator
Texas Health Arlington
Memorial Hospital



Jennifer Gonzales
Radiographer
Texas Health Harris Methodist
Hospital Alliance



Erin Titus
CST
Texas Health Harris Methodist
Hospital Azle



Cecily Mathis
Registered Nurse III
Texas Health Harris Methodist
Hospital Cleburne



Colbi Conaway
RN - Palliative Care Unit
Texas Health Harris Methodist
Hospital Fort Worth



Frank Bashumika
Registered Nurse
Texas Health Harris Methodist
Hospital HEB



Terri Williams
Unit Secretary
Texas Health Harris Methodist
Hospital SW Fort Worth



Anita Jaramillo
Specialist in Scheduling
Texas Health Harris Methodist
Hospital Stephenville



Henry Tan
Admissions Specialist
Texas Health Presbyterian
Hospital Allen



Thuan Tran
Physical Therapist
Texas Health Presbyterian
Hospital Dallas



Shelly Zimmerman
Nursing Supervisor - ICU
Texas Health Presbyterian
Hospital Denton



Janet Watkins
Respiratory Therapist
Texas Health Presbyterian
Hospital Kaufman



Carole Inman
RN, Joint Replacement Program
Texas Health Presbyterian
Hospital Plano



Jennifer Weeks
Unit Secretary
Texas Health Specialty Hospital



Darla Whitmire
Administrative Coordinator
UT Southwestern
University Hospitals



Hannah Emert
Assistant Nurse Manager
UTSW St. Paul



Larry Wine
Lead, Environmental Services
UTSW Zale Lipshy

Physician Nominees



Dr. Dahlia Hassani
Baylor All Saints
Medical Center Fort Worth



Dr. Jacob Chemmalakuzhy
Baylor Medical Center
at Carrollton



Dr. Eric Salmassian
Baylor Medical Center
at Garland



Dr. Valerie Gorman
Baylor Medical Center
at Waxahachie



Dr. Huned Husain
Baylor Regional
Medical Center at Grapevine



Dr. Stephen Burgher
Baylor University
Medical Center



Dr. Sahil Bakshi
The Heart Hospital
Baylor Plano



Dr. Nancy Kelly
Children's Medical
Center Dallas



Dr. S. Raju Kosuri
Dallas Medical Center



Dr. Rudolph Tovar
HCA's Medical Center
of Lewisville



Dr. Gerald Luciani
HCA's Medical Center
of McKinney



Dr. Michael Isaac
HCA's Medical City
Dallas Hospital



Dr. Phillip Cohen
HCA's Plaza Medical Center
of Fort Worth



Dr. Asif Khattak
Hunt Regional
Medical Center



Dr. Manjula Cherukuri
JPS Health Network



Dr. Roberto Wayhs
Methodist Charlton
Medical Center



Dr. Ernest Dunn
Methodist Dallas
Medical Center



Dr. Paul Lansdowne
Methodist Mansfield
Medical Center



Dr. Joseph Minei
Parkland Health and
Hospital System



Dr. Vishnu Kalidindi
Tenet's Centennial
Medical Center

Physician Nominees

continued



Dr. Franklin Yau
Tenet's Lake Pointe Health
Network



Dr. Bradford Commons
Texas Health Harris Methodist
Hospital Alliance



Dr. Marshall Morrison
Texas Health Harris Methodist
Hospital Azle



Dr. David Rothbart
Texas Health Harris Methodist
Hospital Southlake



Dr. Ajai Cadambi
Texas Health Harris Methodist
Hospital SW Fort Worth



Dr. Izzy Lieberman
Texas Health Presbyterian
Hospital Plano



Dr. Robert Collins
UT Southwestern
Medical Center - St. Paul



Dr. Jean de Leon
UT Southwestern
Medical Center - Zale Lipshy

Volunteer Nominees



Pam Barnett
Baylor All Saints
Medical Center Fort Worth



Scotty Keith
Baylor Heart and
Vascular Hospital



Sara Aschim James
Baylor Medical Center
at Garland



Marilyn Coleman
Baylor Medical Center
at McKinney



M.L. Burton
Baylor Medical Center
at Waxahachie



George Lilley
Baylor Regional
Medical Center at Grapevine



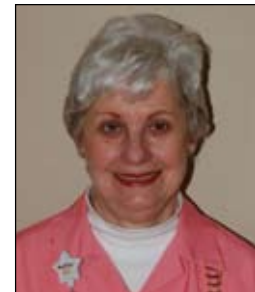
Carl Schleg
Baylor Regional
Medical Center at Plano



Charlie Hodges
The Heart Hospital
Baylor Plano



Phil Southall
Cook Children's
Health Care System



Phyllis Beck
Dallas Medical Center

Volunteer Nominees

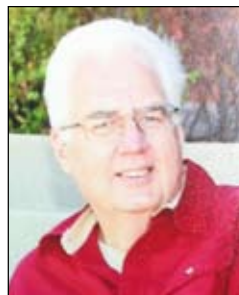
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Albert Walker
HCA's Medical Center
of Lewisville



Diane Tubbs
HCA's Medical Center
of McKinney



Richard Heath
HCA's Medical City
Dallas Hospital



Betty Levens
HCA's North Hills
Hospital



Thressa Young
Hunt Regional
Medical Center



Sarah Novotny
JPS Health Network



Sam Lane
Methodist Charlton
Medical Center



Denise Thigpen
Methodist Dallas
Medical Center

To download photographs from the event, please go to:
<http://www.dfwhcfoundation.org/celebrating-our-hospital-employees>



Jeannette McCally
Methodist Mansfield
Medical Center



Sharon Callahan
Methodist Richardson
Medical Center



Marilyn White
Parkland Health &
Hospital System



Talben Pope
Tenet's Centennial
Medical Center



Diane McDaniel
Tenet's Lake Pointe
Health Network



Ethel Reeder
Texas Health Arlington
Memorial Hospital



Ellen "Terry" Alger
Texas Health Harris Methodist
Hospital Alliance



Jeanene Olson
Texas Health Harris Methodist
Hospital Azle



Kathy Voelker
Texas Health Harris Methodist
Hospital HEB



Dwight & Charlene Green
Texas Health Presbyterian
Hospital Allen

Volunteer Nominees continued



Ann Gabel
Texas Health Presbyterian
Hospital Dallas



Connie Luster
Texas Health Presbyterian
Hospital Denton



Len Kahle
Texas Health Presbyterian
Hospital Plano



Stella Bressler
UT Southwestern
Medical Center

Preceptor Nominees



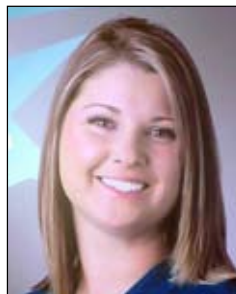
Sondra Stewart
RN, CSU Department
HCA's North Hills Hospital



Melissa Mitchell
Nurse Clinical Coordinator
Methodist Mansfield
Medical Center



Alison McTague
Registered Nurse
Methodist Richardson
Medical Center



Crystal Anderson
Surgery Charge Nurse
Tenet's Centennial
Medical Center



Wendy Fitzgerald
Registered Nurse/Charge Nurse
Texas Health Harris Methodist
Hospital Alliance



Diane Salvador
Registered Nurse
Texas Health Presbyterian
Hospital Plano



Deborah Walker
Registered Nurse
UT Southwestern
Medical Center

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KONICA MINOLTA

Tenet

Texas Health
Resources

Healing Hands. Caring Hearts.™

The Employee of the Year Luncheon was created in 1997 to honor non-management hospital workforce. The event provides recognition to the many employees working countless hours within our institutions. More than 120 nominees were acknowledged.

Around DFWHC Foundation



Physician Data Analytics

NTREC working on new project connected to Foundation warehouse

The North Texas Regional Extension Center (NTREC) is developing a physician data analytics project to complement the Dallas-Fort Worth Hospital Council Foundation's (DFWHC Foundation) inpatient data analytics program. NTREC, operating under the DFWHC Foundation, services primary care physicians in a 42-county area of northeast Texas. The DFWHC Foundation operates data analytic capabilities for 95 percent of the hospitals in North Texas. This includes an extensive data warehouse of inpatient claims complete with a proprietary Regional Enterprise Master Patient Index (REMPI).

The pilot phase involves the development of a physician claims database. Analytical tools will then be applied to the data to compare financial and clinical practice parameters — or blinded data — across different physician groups.

The goal of the program is to expand to all physicians served by NTREC, as well as adding other specialty physician groups in the area.

Phase I involves implementation of the Proof of Concept (POC) physician data analytics project in 2014. Phase II includes feedback from participants in preparation for full implementation in 2015.

This program will allow NTREC to create the first truly vertical and horizontal data analytics tool that can follow a patient across all areas of care from physician offices to hospitals and back to physician offices. The project will also be able to track patients across primary care physicians to specialists and back to primary care physicians.

The data will allow researchers to identify health disparities and design prevention programs. This will assist in improving the quality of patient care while reducing costs in the physician's practice.

For information, please contact NTREC Director Richard Howe at rhowe@ntrec.org or Kristin Jenkins, DFWHC Foundation president, at kjenkins@DFWHCFoundation.org. ■

Around DFWHC Foundation

Interns display studies at UNT

Interns of the Dallas-Fort Worth Hospital Council Foundation (DFWHC Foundation) presented their research during a “poster session” at the **University of North Texas (UNT) Health Science Center**, April 15. The event was an opportunity for students **Rajasree Sarah Das** and **Richa Bashyal** to display their research on public health practices.

For more than five years, the DFWHC Foundation has provided numerous internships to students from the UNT Health Science Center. The internship, in addition to the “poster session,” is one of many requirements for students to obtain their Masters of Public Health (MPS) degree. During the event, Das and Bashyal presented research conducted while interning at the DFWHC Foundation.

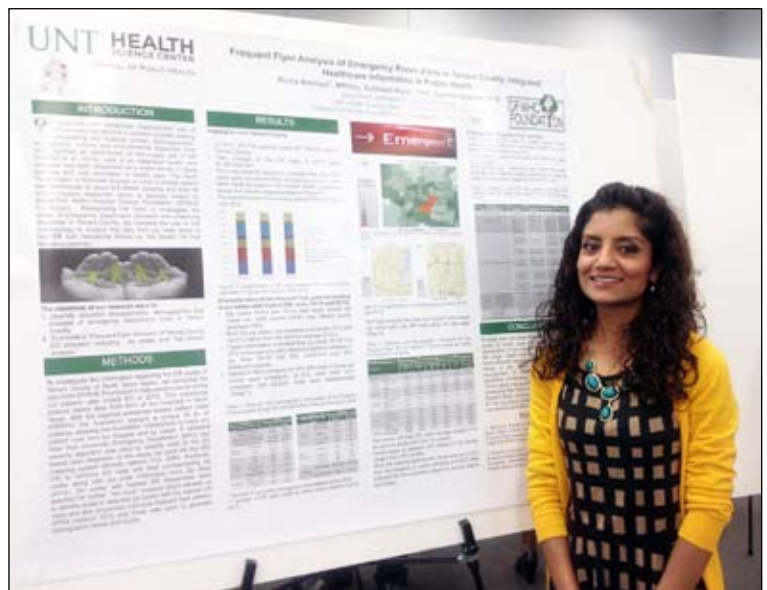
Das summarized the DFWHC Foundation’s study evaluating electronic video devices that communicate discharge instructions to patients to reduce congestive heart failure readmissions at hospitals. The study reported that 66 percent of the patients found the videos helpful following discharge from the hospital. Survey results indicated a 30-day readmission rate reduction of 24 percent. The study’s conclusion suggested use of the electronic video tablet to be an affordable option for hospitals in the future.

Bashyal’s study highlighted the importance of integrated healthcare informatics in public health. Healthcare informatics deals with the understanding of effective analysis, management and use of data in healthcare. Bashyal’s work demonstrated the potential of analysis combining Geographic Information Systems (GIS) mapping with the DFWHC Foundation’s data on emergency room visits. The effort identified “hot blocks” in the community, in addition to patients with high emergency room use. The study concluded that the combination of healthcare informatics and analytical tools identify disparities of diseases in specific zip codes. These studies can render the community transparent, allowing resources to be efficiently used for prevention and management.

For information on the internship program, contact **Sushma Sharma**, director of public and population health research, at ssharma@dfwhcfoundation.org. ■



Rajasree Sarah Das



Richa Bashyal

Summer Institute August 7

FOR INFORMATION,
please contact
SALLY WILLIAMS,
Director of the DFWHC
Foundation Workforce
Center, at
workforce@dfwhcfoundation.org.

The **Workforce Center** of the Dallas-Fort Worth Hospital Council Foundation (DFWHC Foundation) will be hosting the 2014 edition of the **Summer Institute** from 9:00 a.m. to 4:00 p.m., **August 7** at **Brookhaven College** in Dallas. The special educational event, "Transition to Practice for New Graduate Nurses," is presented by the North Texas Consortium of Schools of Nursing and Practice Partners.

The morning session will include hiring strategies for managers, what to look for in new graduates and a panel discussion. The afternoon session will look at successful transition programs with a focus on hospital residencies, concluding with a panel of residency program graduates.

Prior to the program, a grant writing seminar will be hosted by the DFWHC Foundation from 7:30 a.m. to 8:30 a.m.

Cost is \$50, with the fee including continental breakfast and a box lunch. To register, please go to <https://www.eventbrite.com/e/north-tx-nursing-consortium-2014-summer-institute-tickets-11555144749>.

For more information, please contact **Sally Williams** or **Danette Tidwell** at **972-717-4279** or workforce@dfwhcfoundation.org.

There will be 5.75 CNE offered. Tarrant County Hospital District dba JPS Health Network is an approved provider of continuing nursing education by the Texas Nurses Association, an accredited approver by the American Nurses Credentialing Center's Commission on Accreditation. ■

North Texas Consortium of Schools of
Nursing and Practice Partners present



Summer Institute 2014

August 7, 2014
9:00 a.m. to 4:00 p.m.

NEW LOCATION!

Brookhaven College
3939 Valley View Lane
Dallas, TX 75244

**"Transition
to Practice
for New
Graduate Nurses"**

Registration:

<https://www.eventbrite.com/e/north-tx-nursing-consortium-2014-summer-institute-tickets-11555144749>



Centered in Care
Powered by Pride

5.75 CNE will be offered.

Tarrant County Hospital District dba JPS Health Network is an approved provider of continuing nursing education by the Texas Nurses Association, an accredited approver by the American Nurses Credentialing Center's Commission on Accreditation.

Cost is \$50.

Fee includes continental breakfast and box lunch.

Information:

Sally Williams or Danette Tidwell
at **972-717-4279** or
workforce@dfwhcfoundation.org

**SAVE THE
DATE!**

